RTS Motors

Erasing the memory of the motor

RTS Radio Technology Somfy®

1 **Perform a double power cut with time delays**

Power on

Cut the power for a minimum of 2 seconds.

Apply power for 10 seconds.

Cut the power for a minimum of 2 seconds.

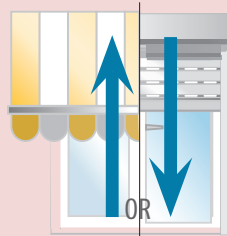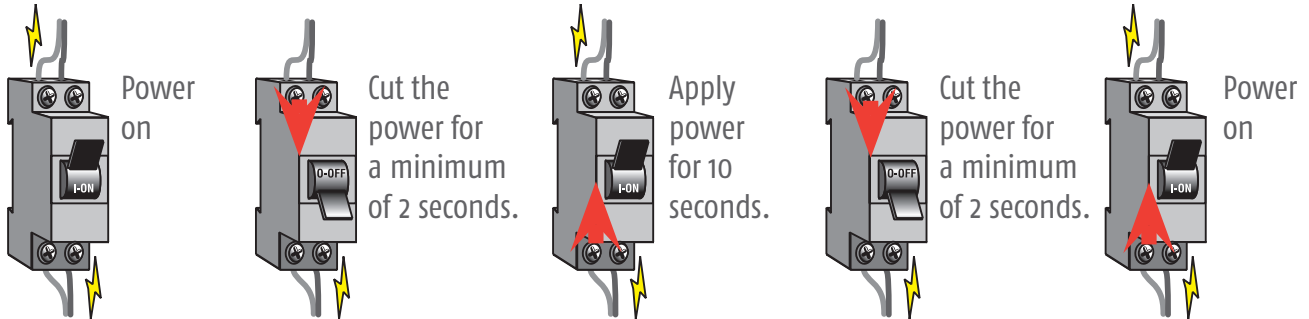Power on

OR

The product moves up or down for 5 seconds.
(Will travel opposite to last movement).

RTS control to reset the motor

Press for 10 secs

Smoove RTS
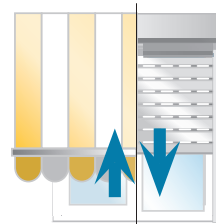
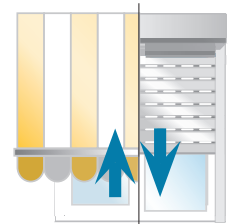OR

Press for 10 secs

Situo RTS

2 sec jiggle

7 sec jiggle = motor memory erased

SOMFY TIP !
All remotes, including the remote used to finalise programming will be deleted along with all sensors and recorded limits that have been programmed.

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IMPORTANT NOTE:

This procedure is useful if the existing limits cannot be accessed for adjustment or if a clean start is required. The following will work with any remote.

START

Connect the Motor to 240 Volts, if not already connected

Turn the power to the Motor Off for 2 Seconds

Turn the power to the Motor On for 10 Seconds

Turn the power to the Motor Off for 2 Seconds

Turn the power to the Motor back On

The Motor will Automatically Start Moving for 5 Seconds

Did the Motor Start Moving ?

NO → Check Power Supply

YES

Is the Remote Single or Multi Channel

MULTI → Select the Pre-programmed Channel

SINGLE

Press & Hold the Program Button on the Remote for 10 Seconds

The Motor will Jiggle once after 2 seconds

The Motor will Jiggle again after another 7 seconds

The Motor has been Reset & all Pre-Programmed Settings are deleted

END